

MANITOBA GAMING CONTROL COMMISSION INFORMATION BULLETIN

January 17, 2011

Charitable organizations may now apply to the MGCC to accept orders to purchase raffle tickets on the Internet.

This option to accept online orders for tickets must be approved by the MGCC as part of a raffle licence application, or as a proposal to change your existing licence.

If you are interested in this option and your organization is currently licensed or has an application pending you will have to provide details of how you will accept online ticket orders, and how you will comply with these new terms and conditions. Please review the attached *Raffle Terms and Conditions Addendum*.

Q. We have always had an online order form. How is this different?

A. Until now, anyone who wanted to order a ticket using an online order form, had to download and print the form, then mail or fax it in to be processed. Now, the order form may be submitted online.

Q. We already use PayPal, or web-based Point-of-Sale software, for processing online transactions for donations and for selling tickets for special events. Can't we just use it to process our raffle ticket sales too?

A. No. The Internet can only be used to send an order to purchase tickets. Tickets cannot be directly purchased online. Credit card information may be part of the online order, but the actual processing and authorization of the payment must be done in the same way as other orders for tickets received by phone, fax or mail.

Q. Can tickets be sent electronically to a purchaser once the order is processed?

A. No. Actual printed tickets must be produced, and must be delivered by regular mail or in-person.

Q. Can we confirm receipt of an online order?

A. Yes. Acknowledgement that a valid order has been received may be done electronically.

Q. Can't we just use address or postal code verifiers to ensure online orders are from Manitoba residents?

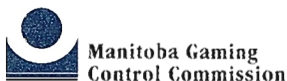
A. No. Raffle licence holders will be responsible for making certain that tickets are not advertised or sold outside Manitoba. For all online orders, it will be necessary that software or some other method be employed to determine the server location (IP address) where the order originated prior to accepting it.

Q. Can we select a winner electronically?

A. No. Draws cannot be done electronically (e.g., using a random number generator), they must be done manually (e.g. pulling ticket stubs from a drum).

If you still have questions please contact our Licensing Department by email at licensing@mgcc.mb.ca or by phone in Winnipeg at (204) 954-9400 or toll-free at 1-800-782-0363.

Raffle Licences



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